

## Our Mission

For your peace of mind, this collision repair facility has been certified by Assured Performance Collision Care, a non-profit consumer advocacy organization, and meets the highest industry standards. You can rest assured that they have the proper tools, equipment, training and services to provide a VIP Experience and return your vehicle to manufacturer's specifications for fit, finish, durability, safety, and value - all backed by a limited lifetime warranty.

Certification Recognized by:



## Consumer Bill of Rights

- You have the right to choose the repair shop you want to use.
- You are entitled to have your vehicle repaired to manufacturer specifications.
- By law, you are only required to obtain one repair estimate.
- Choose a shop that has the proper repair equipment. Make sure they are a Certified Assured Performance Collision Care Facility.
- Request a "Certificate of Authenticity."
- Make sure your Collision Repair Facility does not fix your vehicle with aftermarket, used, or rebuilt parts without your authorization.
- Always request a written warranty covering labor, materials, parts, and paint. Certified Assured Performance Collision Care Repair Facilities offer lifetime guarantees on all collision repair work performed on your vehicle.
- Know that it is against the law, in most states, for any collision repair facility to bury or absorb a deductible of an insurance policy for a covered automobile.

*If in an accident, this form will help you collect the proper information*

## Accident Information

Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Su M T W Th F Sa

Location: \_\_\_\_\_  
\_\_\_\_\_

## Other Party Involved

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone #: \_\_\_\_\_

Driver's License #: \_\_\_\_\_

Vehicle License #: \_\_\_\_\_

VIN #: \_\_\_\_\_

## Insurance Information

Company Name: \_\_\_\_\_

Policy #: \_\_\_\_\_

Extent of Coverage: \_\_\_\_\_

Name of Agent: \_\_\_\_\_

Take pictures with your cell phone or other camera

## Witness Information

### Witness 1

Name 1: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone #: \_\_\_\_\_

E-mail: \_\_\_\_\_

### Witness 2

Name 2: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone #: \_\_\_\_\_

E-mail: \_\_\_\_\_

**If you need assistance with damages  
call us at 315.343.6611**

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**in-NETWORK**  
CERTIFIED VIP COLLISION CARE REPAIR SERVICES

*Quality | Performance | Peace of Mind*



# in-NETWORK **CERTIFIED** COLLISIONCARE PROVIDER

## About the in-Network Collision Care Card

**This Card Entitles You to VIP "White Glove" Treatment and Peace of Mind.**

With this program, you will receive an in-Network Certified Collision Care VIP Card. Carry this VIP Card in your wallet, glove compartment or anywhere you can access it should you ever need a collision repair. This will help to ensure that your vehicle is repaired by a Certified repairer, and that you are not directed or steered anywhere with less credentials. You can also take advantage of the special benefits outlined in this brochure that provide you with a superior experience - taking the pain out of the claims and repair process.

With your Membership and participation as a card-carrying Member of the Collision Care Program, you can insist that your vehicle be taken to your preferred Certified Collision Care Provider or another Certified Collision Care Provider if you are outside of the market area.

As a VIP, you are also entitled to all of the extra benefits, special treatment, and VIP care exclusively offered by this shop and other Certified Collision Care Providers offering VIP Collision Care across the United States.



## Program Overview

In order to ensure your peace of mind, we want you to know that we are committed to you. By selecting a Certified Collision Care Provider, your vehicle is being repaired by a shop that has been certified by Assured Performance Collision Care, a non-profit consumer advocacy organization, as having met or exceeded the Collision Care Provider standards. This assures you that highly-trained professionals have the proper tools, equipment, training and facilities to repair your vehicle to manufacturer's specifications. This is critical to ensure your vehicle's fit, finish, durability, safety and value.

This Certified Collision Care Program is recognized nationally by the largest auto makers.

All this combines to provide you with a superior experience - peace of mind - white glove treatment - Collision Care!

Take advantage of "white glove" treatment and peace of mind

Backed by a national mark of excellence

Have the confidence of knowing your vehicle is being repaired by a Certified Care Provider



## COLLISIONCARE BENEFITS

- **Express VIP Service** - Collision Care at the speed of life provided by a Certified Collision Care Provider only .
- **Valet Pick-Up and Delivery Service** to and from work (20-mile radius).
- **VIP Rental Car Rates** with special rates and inclusion in the Elite program Preferred Customer Priority Pass through Enterprise-Rent-A-Car.
- **Certificate of Authenticity** - If you elect to have your vehicle repaired using 100% New, Original Equipment Collision Repair Parts, you are entitled to receive a "Certificate of Authenticity."
- **Final Touch Detail Cleaning** with any repair.
- **Electronic Notification** of your vehicle repair progress throughout the repair process (optional).
- **Back-to-school & Pre-travel vehicle inspection** for all your travel bound family.
- **Special "Home for the Holidays" Rental Rates** (some black-out dates apply).
- **Annual body tune-up** services for all your vehicles.
- **CARFAX®** will keep a copy of the Certificate of Authenticity on file and link it to the Vehicle Identification Number (VIN) helping to protect the residual value on your vehicle (optional).
- **Nationwide Shop Locator** (web access) directory connecting you to a certified shop in your area.
- **Certified Collision Care membership** for your entire immediate family and all of your vehicles.

Retail Price: **\$99** ANNUAL MEMBERSHIP  
**\$199** FAMILY MEMBERSHIP

## Get A Certificate of Authenticity



If you elect to have your vehicle repaired using 100% new, Original Equipment Collision Repair Parts, you are entitled to receive a "Certificate of Authenticity." This is critical in assuring the value of your vehicle because this exclusive service certifies that 100% of the collision repair parts used to repair your vehicle were new, genuine Original Equipment parts, purchased through an authorized dealer. Using genuine replacement parts helps to ensure that the original standards for fit, finish, durability, and safety have been met, which helps retain the value, and safety of your vehicle.

## Restoring & Preserving Your Vehicle's Value

If your vehicle has been reported as being in an accident or sustaining physical damage to CARFAX®, we can help restore the value of your investment. With your permission, we will notify CARFAX® that your vehicle carries a "Certificate of Authenticity" certifying it was repaired with 100% new, Original Equipment Collision Repair Parts and was repaired by a Certified Collision Care Provider. Both are critical in helping to restore your vehicle's value that was lost in the accident. NOTE: The repair information is only reported if damage or accident is already public record.



### We can help preserve your vehicle's value!

Without information about the quality of the repairs that were performed on your vehicle or the credentials of the business that performed the repair and the parts used in the repair, the CARFAX® report may negatively affect your vehicles resale value.

- CARFAX® will keep a copy of the Certificate of Authenticity on file and link it to the Vehicle Identification Number (VIN).
- You will also want to keep this Certificate with your vehicle and have it available at the time of resale.
- If your vehicle was repaired by this shop or another Certified Collision Care Provider, it can be reported to CARFAX® that the repair was performed by a "Certified Collision Care Provider."
- Use the Nationwide Shop Locator to find a Certified Collision Care Provider to repair you vehicle anywhere you are.

For additional information about the benefits of the VIP Card call: 315.343.6611